

Customer Care Representative

i-surance

Berlin/Barcelona

Job description

Are you a student who wants to gain some first working experience? Would you like to earn some money during your studies? Are you a multilingual talent and love speaking different languages in your every-day life?

Then you're the person i-surance is looking for!

i-surance is a young, fast-growing enterprise in the insurance market, focused on innovative products. We have offices in Zürich, Paris, Madrid, Berlin and Barcelona and we already offer our services in several European countries. We are now looking for Customer Care Representatives (part-time or full-time working students) in order to expand and to boost our international team and claim centre in Berlin and Barcelona.

Your tasks

- You drive the interaction with the customers
- You handle customers' requests via phone and e-mail
- You help us dealing with Back-Office tasks (verification of customers' requests, treatment of customers' complaints)

Your profile

- German/French (priority) or Italian on a native level
- Any of the following languages is a plus: Spanish, Portuguese, Dutch and English
- Eloquent manners and good communication skills

Working with us

- Great chance to gain some first working experience
- Compatibility with what you are studying
- Working in an international environment
- An attractive compensation above the market average
- Great location in Berlin Mitte and in the heart of Barcelona, well connected with public transport
- Young, dynamic and fast-growing Team

If you are interested to explore the opportunity to join our fast-growing international team please send your application to Elisa Simeoni: recruiting@i-surance.de.